

**THE NATIONAL COMMITTEE OF GHANA FOR ISRAEL PILGRIMAGE (NCGIP)  
ENROLLMENT/ TOUR TERMS AND CONDITIONS.**

- A. All pilgrims who are approved through the Christian pilgrimage fund and those who qualified through our referral program(S) "The Qualification and Inclusion (QNI) of All Program are exempted from the following clauses of the NCGIP enrollment/tour terms and Conditions**
- B. (clause 3, 10,13,14,15)**

**ENROLLMENT /TOUR TERMS & CONDITIONS**

1. **LAND TRANSPORTATION:** As specified in the respective tour itineraries. Where motor coaches are specified, these are modern, large-windowed, air-conditioned/heated vehicles designed especially for sightseeing. The cost of the land arrangement as outline in the package is based on a busload ranging from 14/24/ 45/50 tour participants as available locally.
2. **HOTELS:** as specified in brochure/package. The tour package is based on shared accommodation in twin-bedded room with private shower or bath. Single rooms are available at additional supplements stated in brochure. Single rooms when available are often smaller than doubles. Tour participants without a roommate will have to pay the single rate in addition or will need to pair with other members of same sex.
3. **MEALS:** in-flight meals as per the airline's normal meal service policies. At hotels breakfast/dinner daily. Included full breakfast and dinner. Lunches (The rates for lunch supplement varies from one tour country to another. The minimum per week could be \$100-\$200 p/p depending on the country of tour).
4. **SIGHTSEEING:** as specified in each itinerary, including the services of a local multilingual guide. (Right is reserved to vary the sequence of sightseeing programs, or to make substitutions if necessitations by circumstances beyond our control).
5. **TRANSFER AND PORTERAGE:** Included in each city abroad between airports, rail stations, pier, and hotels and vice versa. Porterage includes the handling of one normal piece of luggage per person. Additional pieces (including garment bags or similar) may be handled at additional charges and collected upon arrival abroad. Free allowance for checked baggage aboard airline to another. Check your airline's website for further information regarding luggage requirements/restrictions. Is not responsible for additional luggage fees incurred by passengers.
6. A special bag tag for quick identification is also provided. Carry-on bag must fit in overhead bins or under the seat. For further information visit: [www. Turkishairlines.com](http://www.Turkishairlines.com)/[ethiopianairlines.com](http://ethiopianairlines.com) or your airline carrier if you are not coming with the group.
7. **INCLUDED IN PRICE OF BASIC STANDARD PROGRAM:** Round trip airfare, transfer with group to and from overseas airports and pier; shared double room in 3/4-star hotels/ standard guest house; two meals daily; or as specified in itinerary. English speaking guide; transportation and entrance fees to sites to be visited. Air taxes/fuel surcharges (subjection to change at the discretion of the air carrier prior to ticketing) and tour tips included.
8. **NOT INCLUDED:** single room charges; phone calls; valet/laundry service; and other items of a strictly personal nature; baggage or other insurance (which is highly recommended); also, any exception noted on the face of the booking registration form in the tour brochure as indicated in not included box of brochures. Tips, personal expenses & traveler insurance are excluded except as noted below, or in the tour package.

9. **TAXES:** airline security, custom and departure taxes are in addition to all airfares. These taxes are included in your tour price but are subject to change per government regulations and currency fluctuations. Final taxes will be advised at time of final invoice. It is the responsibility of the group leader and clients to have taxes paid at finalization.
10. **GUARANTOR:** It is recommended that members or applicants without strong economic ties should compulsory provide guarantors to sign the guarantor's form and letter. Such forms/letters acceptance is based on the discretion of the vetting officer. The vetting officer and the coordinator have the right to revoke any person(s) who provides fictitious guarantor or whose guarantor is not deemed guarantee able.
11. **PASSPORTS AND VISA:** All applicants must have a valid passport with expiration date not less than one year. NCGIP and its subsidiary companies cannot be held responsible for visa refusals, delays or disappointments since approvals are based on discretion of the consular, the foreign ministry or immigration. All visa processing will to be supported by the applicant's genuine documents.
12. **RESERVATIONS AND PAYMENT INFORMATION:** RESERVATIONS may be secured upon payment of a deposit in the amount per person, as specified in the registration form; we recommend this be done far in advance of departure to allow adequate time to secure passports, visa and other documents
13. **DEPOSIT AND FINAL PAYMENT:** After your submitted forms are approved by the coordinator or vetting officer, you will be advice to make full payment towards the tour program on the date you intend to embark on the pilgrimage. Installment payment is permissible, this does not include application forms but full and final payment must be received 45-30 days prior to group departure date. Final documents will not be released until receipt of full payment is made within this period extraordinary charges required by late booking. All Charges apply in late payment must be borne by applicant. Unless agreed in writing NCGIP and its organizing agent/affiliates do not agree to provide any services until full payment is received.
14. **LAND CANELLATIONS:** In the event of cancellation from day of registration €100 GH cedis registration is non-refundable administrative fees. Visa fee and program participation fees are not refundable. Thereafter the following charges apply 90-70 days 10% of total costs of tour apply; 69-50 days prior to departure the charge is 20 % of total cost; 45-30 days 40 % of total cost of the tour. No refund whatsoever after visas have being issued and during visa processing, refund application are not accessible until the outcome of the decision of the visa. Refund applications are not accessible after visas are issued. No-shows or cancellations after date of departure, no refund whatsoever. All refund claims must be received in writing to the coordinator of the NCGIP.
15. **ITINERARY CHANGES:** Changes must be requested and approved in writing to the officer in charge. No member of the group will be allowed to join or return individually. If upon any notification the officer in charge approves there is a \$100 surcharge plus any additional airfare differential for the deviation. A handling fee of \$ 200 per person will be made for changes

requested after receipt of deposit. This fee will be assessed each time a change is made. Where this change is requested after group departure to Israel, due to emergencies it will only be permissible if only the applicant is leaving Israel at an earlier date before the group return date. And the applicant will be liable for his/her transfers to the airport.

16. **ITINERARY CHARGES:** Changes must be requested and approved in writing to the coordinator or officer in charge. This fee will be assessed each time a change is made.
  
17. **AIRLINE CANCELLATION:** In accordance with airline regulations, 100% of the airfare will be charged for cancellation within 30 days of departure. If cancellation is due to health or illness in the immediate family of the traveler, and can be supported by a Doctor's Certificate, this may be waived and in that regard surcharges from the airline or their cancellation policies apply. **Trip cancellation insurance is highly recommended.**
  
18. **TRANSFERS:** Transport between overseas airport, hotel and piers is included in the standard program. Those who request changes from standard program and who do not arrive with the group (land only passengers) are responsible for their own transfers even when coinciding with group transfers.
  
19. **FLIGHT TIMES:** Subject to change by airlines without advance notice. NCGIP and its organizing agents is not to be held responsible for such changes or delays and does not reimburse expenses resulting from such delays.
  
20. **INSURANCE:** NCGIP is not responsible or liable for loss, damage, theft of luggage or personal belongings, personal injury, accidents or illness. For your protection we suggest that you purchase adequate insurance to cover these eventualities and cost of your tour. We strongly recommended that members be insured against the eventuality of cancellation. Travel insurance is highly recommended. It is not included in the cost of your tour. Unless specified in the brochure or package
  
21. **GENERAL CONDITIONS AND RESPONSIBILITY:** NCGIP and its Associated agents agree to provide the itinerary described in this package, brochures and advertisement, this represents the entire agreement between the passenger and his/her agents, the travel agent and the tour host. No changes or deviations are effective unless approved in writing and signed by an authorized officer of NCGIP. Except as stated herein, no person is authorized to cancel, modify or vary the tour arrangements or to make any representation of warranty concerning the tour. All prices, itineraries and schedules are subject to regulations and changes thereof by acts of Government, International Agreement and Airline tariff adjustments, rules and regulations.
  
22. **The NCGIP** reserves the right to change or withdraw the tour, in whole or in part at any time. In the event of rescheduling of the tour due to unforeseen circumstances, the cancellation and refund clause will apply.

23. **The NCGIP** reserves the right to refuse or revoke travel to any member or person who is, in the sole Executives, incapable of group travel. Except for the willful negligence of its direct employees, the tour operator (land arrangements agents) assumes no liability or responsibility for any injuries, inconveniences, illness, irregularity or incidental damages occasioned by circumstances beyond the control of the tour operator, or by any person or reason whatsoever, including but not limited to events such as strikes, revolts, wars, natural disasters, closures of airports or hotels, default or omission of any common or private carrier or the default, negligence, or omission of and by any party providing services or facilities related to or included in this tour or any part thereof, or in arranging for the same, or the acts or omissions of the tour operator, or the tour host.

24. **NCGIP** reserves the right to refuse or revoke inclusion or membership of individuals with gross misconduct in the sole judgment of its executives.

**25. ACCEPTANCE OF CONDITIONS**

Enrollment in and payment for the tour, constitutes your acceptance of the conditions, and statement of responsibility. The conditions become a binding contract when your enrollment and payment are received and accepted by NCGIP. Venue for any disputes shall be settled at the offices of NCGIP, Accra-Ghana. The laws of Ghana shall govern this contract.

26. Baggage is at owner's risk at all times. Any transport or conveyance mentioned.